## SAULT COLLEGE OF APPLIED ARTS AND TECHNOLOGY

## **SAULT STE. MARIE, ONTARIO**



#### COURSE OUTLINE

COURSE TITLE: Cisco (CCNA) Certification III

CODE NO.: CSN309 SEMESTER: 3 and 4

PROGRAM: Computer Network Technician

AUTHOR: Tycho Black / Mark Allemang

DATE: Nov, 2008 PREVIOUS OUTLINE DATED: Sept

2007

APPROVED:

Chair DATE

TOTAL CREDITS: 5

PREREQUISITE(S): CSN209

HOURS/WEEK: 6 (for 10 weeks)

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#### I. COURSE DESCRIPTION:

This course continues the preparation for certification in the Cisco Certified Networking Associate (CCNA) program. The primary focus of this course is on LAN switching and wireless LANs. The goal is to develop an understanding of how a switch communicates with other switches and routers in a small- or medium-sized business network to implement VLAN segmentation. This course focuses on Layer 2 switching protocols and concepts. Through hands-on activities students are able to implement, verify, and troubleshoot switching technologies. An introduction to current wireless LAN technologies is also included. This course is currently based on CCNA Exploration version 4 of the curriculum.

#### Rationale:

The CCNA curriculum is extensive and beyond the domain of a single course. Following this course, one additional Network Certification course will further the students progress towards full certification. The four courses are referred to by Cisco as CCNA1 - 4. The courses themselves do not result in CCNA certification; one formal exam must be taken at a Prometric<sup>™</sup> Testing Centre at the student's own expense upon completion of the four courses.

#### II. LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE:

Upon successful completion of this course, the student will demonstrate the ability to:

1. Perform basic LAN design based on appropriate design principles.

#### Potential Elements of the Performance:

- Describe how a hierarchical network supports the voice, video, and data needs of a small- or medium-sized business.
- Describe the functions of each of the three levels of the hierarchical network design model, the principles of hierarchical network design (aggregate connectivity, network diameter, and redundancy), and the concept of a converged network.
- Provide examples of how voice and video over IP affect network design.
- Select appropriate devices to operate at each level of the hierarchy, including voice and video components.
- Match the appropriate Cisco switch to each layer in the hierarchical network design model.

This learning outcome will constitute approximately 15% of the course.

Reference: Chapter 1

# 2. Understand basic switch concepts and perform switch configuration.

## Potential Elements of the Performance:

- Summarize the operation of Ethernet as defined for 100/1000 Mbps LANs in the IEEE 802.3 standard.
- Explain the functions that enable a switch to forward Ethernet frames in a LAN.
- Configure a switch for operation in a network designed to support voice, video, and data transmissions.
- Configure basic security on a switch that will operate in a network designed to support voice, video, and data transmissions.

This learning outcome will constitute approximately 15% of the course. Reference: Chapter 2

## 3. Configure and troubleshoot VLANs on switches.

## Potential Elements of the Performance:

- Explain the role of VLANs and trunking VLANs in a network.
- Configure VLANs on the switches in a network topology.
- Troubleshoot the common software or hardware configuration problems associated with VLANs on switches in a network topology.

This learning outcome will constitute approximately 15% of the course. Reference: Chapter 3

## 4. Describe and configure VTP, VLAN Trunking Protocol on switches.

## Potential Elements of the Performance:

- Explain the role of VTP in a converged switched network.
- Describe the operation of VTP including domains, modes, advertisements, and pruning.
- Configure VTP on the switches in a converged network.

This learning outcome will constitute approximately 10% of the course. Reference: Chapter 4

## 5. Describe and Implement STP, Spanning Tree Protocol in switch networks.

#### Potential Elements of the Performance:

- Explain the role of redundancy in a converged network.
- Summarize how STP works to eliminate Layer 2 loops in a converged network.
- Explain how the STP algorithm uses three steps to converge on a loop-free topology.
- Implement rapid PVST+ in a LAN to prevent loops between redundant switches.

This learning outcome will constitute approximately 10% of the course. Reference: Chapter 5

## 6. Describe and configure inter-VLAN routing.

## Potential Elements of the Performance:

- Explain how network traffic is routed between VLANs in a converged network.
- Configure inter-VLAN routing on a router to enable communication between end-user devices on separate VLANs.
- Troubleshoot common inter-VLAN connectivity issues.

This learning outcome will constitute approximately 15% of the course. Reference: Chapter 6

## 7. Understand and configure basic Wireless LANs.

#### Potential Elements of the Performance:

- Describe the components and basic operation of wireless LANs.
- Describe the components and operations of basic WLAN security.
- Configure and verify basic wireless LAN access.
- Troubleshoot wireless client access.

This learning outcome will constitute approximately 20% of the course. Reference: Chapter 7

#### III. TOPICS:

- 1. LAN Design
- 2. Basic Switch Concepts and Configuration
- VLANs
- 4. VTP: VLAN Trunking Protocol
- 5. STP: Spanning Tree Protocol
- 6. Inter-VLAN Routing
- 7. Basic Wireless Concepts and Configuration

#### IV. REQUIRED RESOURCES/TEXTS/MATERIALS:

Optional Textbook: To Be Announced when available.

Entire curriculum is available online.

#### V. EVALUATION PROCESS/GRADING SYSTEM:

#### Theory:

Online Cisco Module exams	35%
Online Final Cisco Exam	25%

#### Lab:

Practical Test Lab Activities	20% 20%
ab Activities	100%

#### Notes:

- It is necessary to attain a grade of 50% on the final Cisco Exam in order to proceed to the next Cisco Certification Course.
- Online Cisco exams must be written in class during class time. It is unacceptable to print or otherwise copy any of the online Cisco exams.
- Minor modifications to the evaluation scheme may be made during the semester to accurately reflect changes in emphasis.

The following semester grades will be assigned to students in postsecondary courses:

		Grade Point
<u>Grade</u>	<u>Definition</u>	<u>Equivalent</u>
A+	90 – 100%	4.00
Α	80 – 89%	4.00
В	70 - 79%	3.00
С	60 - 69%	2.00
D	50 - 59%	1.00
F (Fail)	49% or below	0.00
CR (Credit)	Credit for diploma requirements has been	
	awarded.	
S	Satisfactory achievement in field	
	placement or non-graded subject areas.	
U	Unsatisfactory achievement in field	
	placement or non-graded subject areas.	
X	A temporary grade limited to situations	
	with extenuating circumstances giving a	
	student additional time to complete the	
	requirements for a course.	
NR	Grade not reported to Registrar's office.	
W	Student has withdrawn from the course	
	without academic penalty.	

#### **UPGRADING OF INCOMPLETES**

When a student's course work is incomplete or final grade is below 50%, there is the possibility of upgrading to a pass when a student meets all of the following criteria:

- 1. The student's attendance has been satisfactory.
- 2. An overall average of at least 45% has been achieved by semester's end.
- 3. The student has made reasonable efforts to participate in class and maintain the recommended schedule for assigned activities.

The nature of the upgrading requirements will be determined by the instructor and may involve re-testing and/or additional lab assignments

#### ATTENDANCE:

Absenteeism will affect a student's ability to succeed in this course. Absences due to medical or other unavoidable circumstances must be discussed with the instructor ahead of time. Opportunities to re-write quizzes or tests will be based on this requirement.

#### VI. SPECIAL NOTES:

## **Disability Services:**

If you are a student with a disability (e.g. physical limitations, visual impairments, hearing impairments, or learning disabilities), you are encouraged to discuss required accommodations with your professor and/or the Disability Services office. Visit Room E1101 or call Extension 2703 so that support services can be arranged for you.

#### **Retention of Course Outlines:**

It is the responsibility of the student to retain all course outlines for possible future use in acquiring advanced standing at other postsecondary institutions.

#### **Communication:**

The College considers **WebCT/LMS** as the primary channel of communication for each course. Regularly checking this software platform is critical as it will keep you directly connected with faculty and current course information. Success in this course may be directly related to your willingness to take advantage of the **Learning Management System** communication tool.

## Plagiarism:

Students should refer to the definition of "academic dishonesty" in *Student Code of Conduct*. Students who engage in academic dishonesty will receive an automatic failure for that submission and/or such other penalty, up to and including expulsion from the course/program, as may be decided by the professor/dean. In order to protect students from inadvertent plagiarism, to protect the copyright of the material referenced, and to credit the author of the material, it is the policy of the department to employ a documentation format for referencing source material.

#### Course outline amendments:

The Professor reserves the right to change the information contained in this course outline depending on the needs of the learner and the availability of resources.

Substitute course information is available in the Registrar's office.

## VII PRIOR LEARNING ASSESSMENT:

Students who wish to apply for advance credit transfer (advanced standing) should obtain an Application for Advance Credit from the program coordinator (or the course coordinator regarding a general education transfer request) or academic assistant. Students will be required to provide an unofficial transcript and course outline related to the course in question.

Credit for prior learning will also be given upon successful completion of a challenge exam or portfolio

This will also involve verification that 60% or above was achieved on the Cisco final exam for a recent version of this course.